



## Press release

### New 5-year warranty for ebm-papst EC fans

In a bid to provide competent and timely local support, ebm-papst A&NZ has been investing heavily in its people and facilities to better service its customers in Australia and New Zealand. Service and product quality have been identified as being of highest importance for ebm-papst customers. In order to build on this strength, the company has decided to further grow its local capabilities and support.

#### Extended 5-year warranty

The first part of this investment will be the extension of the warranty period for EC fans from two years to five years, starting on 1 April 2018. The new, extended warranty applies to a range of EC products with a power input above 125W. A complete description of product inclusions is available on request.

#### Construction of Centre of Excellence

In a second step, the company has recently completed the construction of a local Centre of Excellence at its head office in Melbourne. It comprises a dedicated Research & Development area that will strengthen the company's core capabilities, including:

- an ISO5801 accredited Test Rig
- a standalone R&D area
- a facility for product analysis under warranty
- extended and optimised assembly floor space.

The official launch of the new Centre of Excellence is scheduled to take place in Q2 2018. More information can be found at <http://www.ebmpapst.com.au/CoE>.

#### Press contact:

**Tania Stott**  
Marketing Coordinator

ebm-papst A&NZ Pty Ltd  
10 Oxford Road  
Laverton North VIC 3026  
Australia

Phone: +61 3 9360 6400

Fax: +61 3 9360 6464

[tania.stott@au.ebmpapst.com](mailto:tania.stott@au.ebmpapst.com)

<http://www.ebmpapst.com.au>

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Figure 1: ebmpapst staff member Tini Hope assembling local products.

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Fax: +61 3 9360 6464

[tania.stott@au.ebmpapst.com](mailto:tania.stott@au.ebmpapst.com)

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**Figure 2: ebm-papst staff member Joe Capovilla assembling local products.**

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Marketing Coordinator

ebm-papst A&NZ Pty Ltd  
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Australia

Phone: +61 3 9360 6400  
Fax: +61 3 9360 6464

[tania.stott@au.ebmpapst.com](mailto:tania.stott@au.ebmpapst.com)  
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### **About ebm-papst**

The ebm-papst Group is the world's leading manufacturer of fans and motors and is a pioneer and pacesetter for ultra-efficient EC technology. ebm-papst fans and motors are represented in many industries, including ventilation, air-conditioning and refrigeration technology, household appliances, heating engineering, in IT/telecommunications, in medical technology and in applications in automotive and commercial vehicles engineering. ebm-papst EC motor technology, and the market leader's engineering and logistics expertise will add value to your business.

Find out more about ebm-papst A&NZ on [www.ebmpapst.com.au](http://www.ebmpapst.com.au).